

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

Teleperformance EMEA
21-25 rue Balzac
Paris
75008
France

Holds Certificate No:

IS 584832

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

For and on behalf of BSI:



Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2012-06-29

Latest Revision Date: 2021-02-16

Effective Date: 2020-09-24

Expiry Date: 2021-06-29



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Certificate No: **IS 584832**

Location	Registered Activities
Teleperformance Albania CRYSTAL TOWER Rruga Egnatia, Lagjia 3 2001 Durrës Albania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Albania Service 800 Albania SH.P.K Albania Gjirokaster Lagjia 18 Shatori Albania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Albania Rruga 28 Nentori TID Tower 1001 Tirane Albania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Albania Rr. E. Godina polifunkionale (Ish Kinema Millenium)1001 Tirane Albania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Belgium Interxion Belgium N.V. Wezembeekstraat 2 bus 1 Zaventem 1930 Belgium	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Bosnia and Herzegovina Paromlinska 56 Sarajevo 71000 Bosnia & Herzegovina	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Brno Campus Science park Palachovo nám. 726 Brno-Starý Lískovec 625 00 Czech Republic	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Hodonin Bratislavská 1 Hodonín 695 01 Czech Republic	The Information Security Management System for support services, call center and work at home operations, outsourcing of business and IT processes, IT support and operation of data centers, and management of information held in data centers.
Teleperformance Pardubice Sukova tř. 1556 Pardubice 530 02 Czech Republic	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Denmark A/S Hedegaardsvej 88 2nd Floor Copenhagen 2300 Denmark	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Egypt Salah El Din Tower 3 Fouad Mohey el Din Square Mohandeseen Cairo Egypt	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Egypt Salah El Din Tower 3 Fouad Mohey el Din Square Mohandeseen Cairo Egypt	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Egypt Tolip plaza building El Teseen St. 5th settlement New Cairo Egypt	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Egypt Tolip plaza building El Teseen St. 5th settlement New Cairo Egypt	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Finland OY Hatanpään Valtatie 18 3 krs Tampere FI-33100 Finland	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Asnieres 12/14/16 Rue Sarah Bernhardt Asnières-sur-Seine 92600 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Belfort 25 Rue Becquerel Belfort 90000 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Toulouse Blagnac 3 Bd Henri Ziegler Blagnac 31700 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance France Godard 230 Boulevard Godard Bordeaux 33300 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Niort 275 Rue du Stade Chauray 79180 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Orleans Fleury 14 Rue André Dessaux Fleury-les-Aubrais 45400 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.1 dated 29-10-2018.
Teleperformance France Laval Rue de Rome Laval 53000 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Le Mans Pontlieue 11 Rue de Pied Sec Le Mans 72100 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Lyon St Victorien 7 Rue Saint-Victorien Lyon 69003 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance France Stephenson 1 Rue George Stephenson Montigny-le-Bretonneux 78180 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Montpellier 1300 Avenue Albert Einstein Montpellier 34000 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance EMEA 21-25 rue Balzac Paris 75008 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Reims 17 Rue André Pingat Reims 51100 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Support Services GmbH EMEA (Equinix Datacenter) 114 Rue Ambroise Croizat Saint-Denis 93200 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance France Villeneuve D'ascq Haute Borne 20 Avenue Halley Villeneuve-d'Ascq 59650 France	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Deutschland Wendenstrasse 375-377 Hamburg 20537 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Deutschland Heinrich-Hertz-Straße 6 Dortmund 44227 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance EMEA HQ Teleperformance Support Services Martin-Schmeisser-Weg 18 Dortmund 44227 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance At home Solutions Kaiserswerther Str. 115 Düsseldorf 40474 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Support Services GmbH EMEA (Equinix Datacenter) FR4 Lärchenstraße 110 Frankfurt 65933 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Deutschland Postplatz 19-21 Goerlitz 02826 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Deutschland Harsenwinkel 35 Greifswald 17491 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Deutschland Berliner Strasse 80 Homburg 66424 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Germany Monchengladbach Hennes-Weisweiler - Allee 10 Monchengladbach 41179 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Financial Services Hennes Weisweiler Allee 10 Mönchengladbach 41179 Germany	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Deutschland Gneisstrasse 10 Neubrandenburg 17036 Germany	The Information Security Management System for support services, call center operations and outsourcing of business processes for specific customer projects. This is in accordance with the EMEA Statement of Applicability version 1.
Teleperformance Greece 330, Thisseos Avenue Kallithea - , Attica Athens 17675 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Greece Customer Value Management 59, Isminis Str Athens 176 75 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Greece 1st Kilometer of N.E.O Mournies TK 73300 Chania, Crete Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Greece Ariston Moschato Pireos 67 Moschato - Athens 18346 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Greece Pireos Av. 39-43 Moschato Athens 18346 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Greece K. Mavromichali 13-15 Piraeus 18545 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Greece Pireos Av. 222 & Kidonion 1 Tavros, Athens 17778 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Greece Atrina 26th Octobriou 42 Thessaloniki 54627 Greece	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Taranto Via del Trattarello 2 Taranto 74123 Italy	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Kosovo XK 24 Help Kosovo Soliteri Avalla P+12 Str. 10000 "Ilir Konushevci " nr.69 Prishtina 10000 Kosovo	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Lithuania Gedimino av. 9 Vilnius Lithuania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Madagascar Tana Explorer Business Park Batiment VIMA 2 Ankorondrano Antananarivo 101 Madagascar	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Madagascar Tana 2 Explorer Business Park Batiment VIMA 1 Ankorondrano Antananarivo 101 Madagascar	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Certificate No: **IS 584832**

Location	Registered Activities
Teleperformance Morocco Temara 2 Avenue Moulay Idriss Témar Morocco	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Morocco SAMAC ZI Attasnia 11 Lot 2 Boulevard Hassan 11 Temara 12000 Morocco	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Nigeria 4/6 Ivie House Ajose Adeogun street Victoria Island Lagos Nigeria	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Norge AS Storgata 41 Moss 1531 Norway	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Norway Kvadraten Kirkegata 15 Oslo 0153 Norway	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Polska TPG Katowice Sp. z o.o. Chorzowska 146 Katowice 40-155 Poland	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Polska Katowice 2 Rozdzińskiego 1 Katowice 40-202 Poland	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
INT Poland Jasnogórska 11 Kraków 31-000 Poland	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Polska Domaniewska 50 Warszawa 02-672 Poland	The Information Security Management System for support services, call center operations, outsourcing of business processes and the management of information held in data centres.
Teleperformance Polska Wolowska str. 24 Warszawa 02-675 Poland	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal Rua Alexandre Braga, 25 - B Lisboa 1150-001 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal Avenida Infante Santo 2G Piso - 2 Lisboa 1350-178 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Portugal Cais dos Argonautas Lote 2.34.01 Parque das Nacoes Lisboa 1990-011 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal Edificio Espace 1.06.1.4 Piso 2/3/4 Parque das Nacoes Lisboa 1990-207 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal City Center (1) Avenida Álvaro Pais 2 Edificio Marcon Lisboa 1600-873 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal City Center (2) Avenida 5 de Outubro 206 Lisboa 1050-065 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal UTIC Avenida Infante Dom Henrique 342 Lisboa 1800-224 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Portugal OPEN Av. das Forças Armadas 125 Lisboa 1600-079 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal Avenida Mestre Lima de Freitas No 28 Azeda Setubal 2910-864 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal Rue Antonio Augusto de Aguiar Mercado Municipal Ultimo Piso, Covilha 6200 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Portugal Rua Mártir São Sebastião 25 Edifício Arrábida São Pedro da Afurada Vila Nova de Gaia 4400-449 Portugal	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Romania 3rd Floor Green Gate Building 22 Tudor Vladimirescu Street 5th District Bucharest Romania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Romania S 800 Customer Service Provider SRL 72 Mihail Sebastian Street 5th District Bucharest 050784 Romania	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia 420111 Tatarstan rep Karla Marksa st. 28 Kazan Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia 16th Floor Block "B",PREO8 Business Center Preobrazhenskaya Square, 8 Moscow 107061 Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia Beeline Kozhevnikeskaya st,7 Building 1 Moscow 115114 Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia Dataline Borovaya st, 7 building 10 Moscow 111020 Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Russia 445043 Avtozavodsky District Southern Highway 161 A Toliatti Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia Tver Studentcheskiy lane 17 Tver Tverskaya oblast 170100 Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia 27-a bld.1 Dvoryanskaya st Vladimir 11505 Russian Federation	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Russia 400005 Bakinskaya st 14 Volgograd "Bakinskaya" Russian Federation	The management of information security for the contact centre operations within Teleperformance EMEA subsidiaries.
Teleperformance Russia 400001 Kalinina st.2a Volgograd "Volzhskiy Parus" Russian Federation	The management of information security for the contact center operations within Teleperformance EMEA subsidiaries.
Teleperformance Netherlands Surinamestraat 72 Flora Paramaribo Suriname	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
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Teleperformance Sweden Järfälla Elektronikhöjden 6 Järfälla Sweden	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Sweden Lidingö Agavägen 58 Lidingö Sweden	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Sweden Solna Råsundavägen 4 Solna 169 67 Sweden	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Netherlands Herikerbergweg 181 Amsterdam Zuid Oost 1101 CN The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Netherlands Paul-Henri Spaaklaan 7-9 Maastricht 6229 EH The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Netherlands Sporlaan 394 Tilburg 5038 CG The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Netherlands Papendorpseweg 97 Utrecht 3528 BJ The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Netherlands Orfeoschouw 70 Zoetermeer 2726 JH The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Netherlands Ierlandlaan 45 Zoetermeer 2713 HH The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Netherlands Zwolle Kogelaan 69-79 Zwolle 8017 JN The Netherlands	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Tunisia Ben Arous 55 Avenue Annaba Ben Arous Tunisia	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Location	Registered Activities
Teleperformance Tunisia Sousse ZI Akouda Kilomètre 132 Akouda Sousse Tunisia	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Tunisia Kheireddine Pacha 48 Avenue Kheireddine Pacha Tunis 1002 Tunisia	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.1 dated 29-10-2018.
Teleperformance Tunisia La Chargaia II 25 Rue de l'artisanat Tunis Tunisia	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Tunisia Opus Zone d'activité Khereddine Im. 1130, III 2015 Tunis Tunisia	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.1 dated 29-10-2018.
Teleperformance Tunisia Le Kram Zone d'activité Khereddine Lotissement 1.28-1.129 III 2015 Tunis Tunisia	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.1 dated 29-10-2018.
Teleperformance Turkey Gaziosmanpasa Mahallesi Balikesir OSB No:12 Gaziosmanpasa Altieylul/Balikesir 10100 Turkey	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

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Certificate No: **IS 584832**

Location	Registered Activities
Teleperformance Turkey Metis Bilgisayar Sistemleri San. ve Tic.A.S. Otakçılar Cad No:78 Kat:4 C4B Eyup Istanbul 34050 Turkey	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Turkey Asia Nidakule Merdivenköy Mh. Bora Sok. No:1 Nida Kule Göztepe Kadıköy/İstanbul 34732 Turkey	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Turkey Metis Bilgisayar Sistemleri San. ve Tic. A.S. Usak Karma OSB 173 Ada, 10 Parsel, 2. Cadde Usak 64800 Turkey	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Ukraine Smelyanskaya st. 46 Cherkasskaya oblas Cherkassy 18001 Ukraine	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.
Teleperformance Ukraine Kiev Vaclav Havel Blvd. 6Z bld.3 Kiev 03124 Ukraine	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.

Original Registration Date: 2012-06-29

Effective Date: 2020-09-24

Latest Revision Date: 2021-02-16

Expiry Date: 2021-06-29

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Certificate No: **IS 584832**

Location	Registered Activities
Teleperformance Dubai EIB02 Rimco building Behind Alsalam tower Dubai internet city Dubai United Arab Emirates	The Information Security Management System for support services, call centre, and work at home operations, outsourcing of business and IT processes, IT support and operation of physical and cloud data centres, and management of services and information held in physical or cloud data centres. This is in accordance with the Statement of Applicability, version 1.2 dated January 7th, 2021.



Original Registration Date: 2012-06-29
Latest Revision Date: 2021-02-16

Effective Date: 2020-09-24
Expiry Date: 2021-06-29

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